How to reset a password you have forgotten

1. Go to mygovst.govst.edu in an internet browser

2. Select I forgot my password

3. Select Reset Password

4. Enter your Domain User Name:

5. Enter the characters you see in the picture on your screen.

If you have any additional questions or need additional assistance please contact the Help Desk at 708-534-4357 or at helpdesk@govst.edu. You can also enter your own ticket at helpdesk.govst.edu.
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6. Answer the 3 questions using the exact answer you used when you enrolled into the system.

7. Enter the characters you see in the picture on your screen.

Note: Passwords must meet the minimum requirements for your new passwords to be accepted by the system.

8. Enter your new password
9. Confirm your new password
10. Enter the characters you see in the picture on your screen.

11. You will see Successfully Changed at the top of your screen upon a successful change.

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