

# Community Asset Mapping FY25

## Coles County ROSC Council

**Region:** ROSC Region 4

**Agency:** Hour House

**ROSC County:** Coles County

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## Contacts

- **ROSC Coordinator:** Lisa Blackwell
  - **ROSC Recovery Navigator** Jasmine Gast
  - **ROSC Program Supervisor:** Jenna Hays
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## Purpose of the Community Asset Mapping

**To identify and document the resources, strengths, and support systems within a community, such as organizations, services, and individuals, that can be leveraged to address community needs, promote well-being, and foster sustainable development.**

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## Appendix A: Substance Use Disorder and Co-Occurring Disorders Resources

### **Chestnut Health System**

A leader in substance use disorder treatment, offering a variety of programs including residential, outpatient, and aftercare.

**Location:** 1003 Martin Luther King Jr. Dr., Bloomington, IL 61704

**Phone:** 888-924-3786

**Website:** [www.chestnut.org](http://www.chestnut.org)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Comprehensive Connections**

Offers a variety of behavioral health services, including substance use and co-occurring disorder treatment programs.

**Location:** 16342 N IL HW 37, Mount Vernon, IL 62864

**Phone:** 618-242-1510 X4

**Website:** [www.compconnect.org](http://www.compconnect.org)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Elements at Crossing Health**

A leader in substance use disorder treatment, offering a variety of programs including residential, outpatient, and aftercare.

**Location:** 420 E. Central Ave., Decatur, IL 62524

**Phone:** 217-877-9117

**Website:** [www.crossinghealthcare.org](http://www.crossinghealthcare.org)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Gateway Foundation: Warm Hand Off**

#### **Sarah Bush Lincoln Health Center**

Places addiction treatment specialists inside emergency departments and med-surg floors, leading more people to lifesaving treatment.

**Location:** 1000 Health Center Drive, Mattoon, IL 61938

**Phone:** 217-258-2525

**Website:** [www.gatewayfoundation.org/news/gateway-foundation-expands-addiction-recovery-into-26-illinois-hospitals/](http://www.gatewayfoundation.org/news/gateway-foundation-expands-addiction-recovery-into-26-illinois-hospitals/)

**SBL Website:** [Welcome | Sarah Bush Lincoln](#)

**Hours:** Open 24/7

### **Gateway Foundation Springfield**

Offers comprehensive substance use treatment programs, including residential and outpatient care.

**Location:** 2200 LK Victoria Dr., Springfield, IL 62703

**Phone:** 217-529-9266 X2670

**Website:** [www.gatewayfoundation.org](http://www.gatewayfoundation.org)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

**Heritage Behavior Health Center**

Offers a full continuum of mental health and substance use disorder treatment services, including crisis response.

**Location:** 151 N Main St., Decatur, IL 62523

**Phone:** 217-362-6262

**Website:** [www.heritagenet.org](http://www.heritagenet.org)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

**Hour House**

Provides residential treatment, outpatient services, and support for individuals in recovery from substance use disorders.

**Location:** 635 Division Street, Charleston, IL 61920

**Phone:** 217-348-8108

**Website:** [www.hourhouserecovery.org](http://www.hourhouserecovery.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

**The Pavilion**

A mental health and substance use disorder treatment hospital offering inpatient care and crisis intervention services.

**Location:** 809 W Church St., Champaign, IL 61820

**Phone:** 618-373-1700

**Website:** [www.pavilionhospital.com](http://www.pavilionhospital.com)

**Hours:** Open 24/7

**Rosecrance Inc. Moreland**

Specializes in evidence-based substance use and mental health treatments, including outpatient and residential care.

**Location:** 2302 Moreland Blvd., Champaign, IL 61822

**Phone:** 815-391-1000

**Website:** [www.rosecrance.org](http://www.rosecrance.org)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

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**Appendix B: Medication-Assisted Treatment (MAT) Services****Bloomington Normal Treatment Center**

Provides MAT, including methadone and buprenorphine treatments, to support recovery efforts.

**Location:** 303 Landmark Dr. Suite 2-B, Normal, IL 61761

**Phone:** 309-808-2388

**Website:** <https://baymark.com/riverwood-treatment-locations/>

**Hours:** Monday–Saturday: 5:00 AM–1:00 PM

**Carle Bromenn Medical Group – Family Medicine**

Offers MAT services integrated with family medicine to support patients managing substance use disorders.

**Location:** 1302 Franklin Ave Suite 1100, Normal, IL 61761

**Phone:** 309-268-2727

**Website:** <https://carle.org/locations/carle-bromenn-medical-center>

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Chestnut Health Systems**

Offers MAT and comprehensive addiction recovery services.

**Location:** 702 Chestnut St., Bloomington, IL 61701

**Phone:** 309-827-6026

**Website:** <https://www.chestnut.org/>

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Sarah Bush Lincoln Health Center**

**Location:** 1000 Health Center Drive, Mattoon, IL 61938

**Phone:** 217-258-2525

**Website:** [Welcome | Sarah Bush Lincoln](#)

**Hours:** 24/7

### **SIHF Healthcare (Mattoon)**

Provides primary care, dental, and behavioral health services to individuals and families.

**Location:** 700 Broadway Ave. E #39, Mattoon, IL 61938

**Phone:** 217-234-3091

**Website:** [www.sihf.org](http://www.sihf.org)

**Hours:** Monday–Friday: 8:30 AM–5:00 PM

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## **Appendix C: Healthcare**

### **Care Horizon, INC**

Provides health and community services, including care coordination and support.

**Location:** 845 18th St., Charleston, IL 61920

**Phone:** 217-348-3011

**Website:** <https://www.carehorizon.org/>

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Carle Medical Center**

Offers comprehensive medical care, including emergency services.

**Location:** 200 Lerna Rd. South, Mattoon, IL 61938

**Phone:** 217-258-5900

**Website:** <https://carle.org/>

**Hours:** Monday – Friday, 7:30 AM – 4:00 PM

### **Coles County Community Health Center**

A Federally Qualified Health Center (FQHC) providing primary care services to patients of all ages.

**Location:** 700 Broadway Avenue East, Suite 39, Mattoon, IL 61938

**Phone:** 217-234-3091

**Website:** <https://tutera.com/location/mattoon-rehabilitation-health-care-center/>

**Hours:** Monday-Friday: 8:30 AM - 5:00 PM

### **Coles County Health Department**

A public health agency offering services such as the Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) to promote and protect community health.

**Location:** 753 Windsor Road, Charleston, IL 61920

**Phone:** 217-348-0530

**Website:** <https://colesco.illinois.gov/cchd/>

**Hours:** Monday-Friday: 8:30 AM - 4:30 PM

### **HSHS Medical Group**

Offers a range of healthcare services, including primary and specialty care, as part of the Hospital Sisters Health System.

**Location:** 101 Coles Centre Pkwy, Mattoon, IL 61938

**Phone:** 217-540-2300

**Website:** <https://www.hshs.org/medical-group>

**Hours:** Monday-Friday, 8:30 AM - 4:30 PM

### **Sarah Bush Lincoln Hospital**

A regional hospital offering comprehensive health care, including emergency services and specialized treatments.

**Location:** 1000 Health Center Dr., Mattoon, IL 61938

**Phone:** 217-258-2525

**Website:** [www.sarahbush.org](http://www.sarahbush.org)

**Hours:** 24/7

### **Sarah Bush Lincoln Walk-In Clinic (Charleston)**

Provides walk-in medical care for minor illnesses and injuries.

**Location:** 2040 Lincoln Ave., Charleston, IL 61920

**Phone:** 217-345-2030

**Website:** [www.sarahbush.org](http://www.sarahbush.org)

**Hours:** Monday–Friday: 8:00 AM–6:00 PM; Saturday: 9:00 AM–12:00 PM

### **Sarah Bush Lincoln Walk-In Clinic (Mattoon)**

Offers convenient walk-in medical care for non-emergency health needs.

**Location:** 200 Dettro Drive, Mattoon, IL 61938

**Phone:** 217-238-3000

**Website:** [www.sarahbush.org](http://www.sarahbush.org)

**Hours:** Monday–Friday: 8:00 AM–6:00 PM; Saturday: 9:00 AM–12:00 PM

### **SIHF Healthcare (Mattoon)**

Provides primary care, dental, and behavioral health services to individuals and families.

**Location:** 700 Broadway Ave. E #39, Mattoon, IL 61938

**Phone:** 217-234-3091

**Website:** [www.sihf.org](http://www.sihf.org)

**Hours:** Monday–Friday: 8:30 AM–5:00 PM

### **SIHF Healthcare (Charleston)**

Offers a wide range of healthcare services, including behavioral health support.

**Location:** 626 W. Lincoln Ave., Charleston, IL 61920

**Phone:** 217-345-7702

**Website:** [www.sihf.org](http://www.sihf.org)

**Hours:** Monday–Friday: 8:30 AM–5:00 PM

### **Willow Breeze Hospice House**

Provides hospice care services focusing on comfort and quality of life for patients with terminal illnesses. Please note that the availability of services and operating hours may vary. It's advisable to contact the providers directly or visit their websites for the most current information.

**Location:** 10660 County Road 800 N, Mattoon, IL 61938

**Phone:** 217-258-1090

**Website:** <https://www.sarahbush.org/willow-breeze/>

**Hours:** Monday-Friday, 8:30 AM - 4:00 PM

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## **Appendix D: Licensed Substance Use Disorder (SUD) and Co-Occurring Disorders (Mental Health and Substance Use) Prevention and Treatment Resources**

### **Carle Bromenn Medical Center Addiction Services**

Provides detox, adult residential care, and outpatient services for individuals struggling with substance use.

**Location:** 1304 Franklin Ave., Normal, IL 61761

**Phone:** 309-268-2727

**Website:** <https://carle.org/services/addiction-recovery>

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Chestnut Health Systems**

Offers detox, adult residential, and outpatient treatment services for individuals with substance use disorders.

**Location:** 1003 Martin Luther King Dr. Bloomington, IL 61701

**Phone:** 309-827-0818

**Website:** [www.chestnut.org](http://www.chestnut.org)

**Hours:** Monday-Friday, 8:00 AM - 5:00 PM

### **Hour House**

Specializes in substance use disorder treatment and recovery support services.

**Location:** 635 Division Street, Charleston, IL 61920  
**Phone:** 217-348-8108  
**Website:** [www.hourhouserecovery.org](http://www.hourhouserecovery.org)  
**Hours:** Monday–Friday: 8:30 AM–4:30 PM

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## Appendix E: Recovery Support Services & Groups

### **AA- East Central Illinois District 12 Alcoholics Anonymous**

Supports individuals and families affected by substance use disorders by coordinating recovery-oriented services.

**Phone:** 217-373-4200 (24/7 hotline)

**Website:** <http://aa-eci.org/>

### **Al-Anon Family Groups**

Provides support for family and friends affected by someone else's drinking.

**Phone:** 888-425-2666

**Website:** <https://al-anon.org/>

**Hours:** Call for meeting times or visit the website.

### **B.A.S.E.**

Promotes the well-being of young people through evidence-based prevention and recovery initiatives in Coles and Douglas Counties.

**Location:** 635 Division Street, Charleston, IL 61920

**Phone:** 217-348-8108

**Website:** [www.hourhouserecovery.org](http://www.hourhouserecovery.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

### **Celebrate Recovery**

A biblically based approach that helps participants achieve long lasting recovery. Weekly online meetings available.

**Website:** <https://celebraterecovery.com/>

**Contact:** Nick Olson, Opioid Director [Olsonnmo@gmail.com](mailto:Olsonnmo@gmail.com)

#### **Meetings:**

- **Family Worship Center** 5475 Lerna Rd., Mattoon, IL
  - Tuesdays @ 6:30 PM

### **Circle of Care**

A statewide initiative to develop trained helpers throughout Illinois to better meet the emotional needs of youth and teens who have been impacted by substance use related death and disorders.

**Location:** 635 Division Street, Charleston, IL 61920

**Phone:** 217-348-8108

**Website:** [www.hourhouserecovery.org](http://www.hourhouserecovery.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

**Coles County Recovery Oriented System of Care (ROSC) Education Groups**

Supports individuals and families affected by substance use disorders by coordinating recovery-oriented resources and education.

**Location:** 513 N. 13th Street Mattoon, IL 61938

**Phone:** Recovery Navigator- Jasmine Gast- 217-508-2304

**Website:** <https://hourhouserecovery.org/rosc-advisory-council-1>

**Illinois Family Resource Center**

A statewide project, funded by the DHS: Division of Substance Use Prevention and Recovery, for the purpose of ensuring family involvement in all aspects of family and community services within the Illinois substance use disorder treatment system.

**Location:** 513 N 13th Street, Mattoon, IL, 61938

**Phone:** (217) 258-6018

**Website:** <https://illinoisfamilyresources.org>

**Narcotics Anonymous**

Narcotics Anonymous provides a recovery process and support network inextricably linked together. One of the keys to NA's success is the therapeutic value of addicts working with other addicts. Members share their successes and challenges in overcoming active addiction and living drug-free productive lives through the application of the principles contained within the Twelve Steps and Twelve Traditions of NA.

**Phone:** (800) 539-0475

**Website:** [www.ppana.org](http://www.ppana.org)

**National Alliance on Mental Illness (NAMI) Family Support and Connection Recovery Group**

Provides support groups for families and individuals impacted by mental illness and co-occurring disorders.

**Location 1:** Chestnut Health Systems, 1003 Martin Luther King Dr., Bloomington, IL 61701 (1st and 3rd Saturdays of the month)

**Location 2:** West Olive Faith United Methodist Church, 1306 W. Olive St., Bloomington, IL 61701 (Last Saturday of the month)

**Phone:** 309-828-7052

**Website:** <https://www.nami.org/>

**SMART Recovery Support Group**

A science-based mutual aid program for people overcoming addictions.

**Website:** [www.smartrecovery.org](http://www.smartrecovery.org)

**Hours:** Online meetings available; check the website for times.

**The Warm Line**

Provides peer support and mental health assistance by phone.

**Phone:** 866-359-7953

**Website:** <https://www.warmline.org/>



**Hours:** Monday–Friday: 8:00 AM–5:00 PM

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## **Appendix F: Peer Recovery Support Professionals**

### **Coles County ROSC**

Supports individuals in recovery through peer-led initiatives and connections to resources.

**Location:** 513 N. 13th Street, Mattoon, IL 61938

**Contact:** Lisa Blackwell, Douglas ROSC Coordinator

**Phone:** 217-549-9045

**Hours:** Monday–Friday: 8:00 AM–4:30 PM

### **Community Outreach & Recovery Supports (CORS)**

A comprehensive support to youth, families, and adults facing housing insecurity, substance use disorder, and opioid use disorder, helping them achieve stability and recovery through community-based services.

**Location:** 635 Division St, Charleston, IL 61920

**Phone:** 217-348-8108

**Website:** <http://hourhouserecovery.org>

**Hours:** Monday-Friday, 8:00 AM - 5:00 PM

### **Hour House**

Provides peer recovery coaching and community reintegration support.

**Location:** 635 Division Street, Charleston, IL 61920

**Phone:** 217-348-8108

**Website:** [www.hourhouserecovery.org](http://www.hourhouserecovery.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

### **LifeLinks**

Provides mental health services and support for individuals with co-occurring disorders.

**Location:** 750 Broadway Ave. East Mattoon, IL 61938

**Phone:** 217-238-5700

**Website:** <http://www.lifelinksinc.org>

**Hours:** Monday-Friday, 8:30 AM - 4:30 PM

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## **Appendix G: Mental Health & Substance Use**

### **Abbcon Counseling**

SUD Treatment Services

**Location:** 201 N Logan St SUITE A, Mattoon, IL 61938

**Phone:** (217) 317-2089

**Website:** <https://abbconcounseling.com/>

**Hours:** Monday – Thursday, 9:00 AM – 4:00 PM, Friday By Appointment

### **Diel Counseling**

Offers SAP/Return to Duty services, Critical Incident Stress Debriefing, EAP Services and training and consulting services for all of your business needs.

**Phone:** 217-259-2688

**Website:** [SAP Services & Professional consulting - Diel Counseling, INC.](#)

### **Journey Professional Counseling**

Offers counseling services for individuals and families, including those affected by substance use disorders.

**Location:** 121 W. State St., Charleston, IL 61920

**Phone:** 217-345-4642

**Website:** <https://www.journeyprofessionalcounseling.com/>

**Hours:** Monday–Friday: 9:00 AM–5:00 PM

### **Midwest Neurofitness**

Comprehensive behavioral health services that utilize advanced technology and non-invasive techniques to analyze the body/brain in order to effectively address different issues.

**Location:** 5566 Lincoln Hwy Rd, Charleston, IL 61920

**Phone:** (217) 348-1086

**Email:** [midwestneuro@consolidated.net](mailto:midwestneuro@consolidated.net)

**Hours:** Monday – Friday, 8:00 AM – 5:00 PM

### **Neuro Harmony**

Clinical Counseling Services

**Location:** 1836 Victoria Ln, Charleston, IL 61920

**Phone:** (217) 508-8080

**Website:** <https://neuroharmony.org/>

**Hours:** Monday – Wednesday 7:00 AM – 8:00 PM, Thursday – Friday 9:00 AM – 5:00 PM

### **RTS Counseling Services**

Faith-based counseling services.

**Location:** 655 W Lincoln Ave STE 8, Charleston, IL 61920

**Phone:** (217) 345-0336

**Website:** <https://www.rtscounselingservices.com/>

**Hours:** Monday – Thursday, 8:30 AM – 5:00 PM

### **SBL Psychiatry and Counseling**

Offers psychiatry and counseling services, including support for individuals with co-occurring disorders.

**Location:** 1005 Health Center Drive #102, Mattoon, IL 61938

**Phone:** 217-258-4042

**Website:** <https://www.sarahbush.org/>

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

## Appendix H: Recovery Residences

### Hour House

Recovery Residence

Location: 657 Division St., Charleston, IL 61920

Phone: 217-348-8108

Website: [www.hourhouserecovery.org](http://www.hourhouserecovery.org)

### Hour House

Detox, residential, Halfway, 3/4<sup>th</sup>, Adolescent Outpatient, Intensive outpatient, gambling

**Location:** 635 Division Street, Charleston, IL 61920

**Phone:** 217-348-8108

**Website:** [www.hourhouserecovery.org](http://www.hourhouserecovery.org)

**Hours:** Open 24 hours

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## Appendix I: Housing Support

### Coles County Housing Authority

Provides public housing options and rental assistance for eligible families.

**Location:** 109 Prairie Ave., Mattoon, IL 61938

**Phone:** 217-235-4175

**Website:** <http://www.officialhousingauthority.com/illinois/mattoon-county-housing-authority/>

**Hours:** Monday–Friday: 8:00 AM–4:30 PM

### ERBA Community Action

Offers housing assistance, utility support, and other resources for low-income individuals and families.

**Location:** 696 Castle Drive, Charleston, IL 61920

**Phone:** 217-500-3120

**Website:** [www.erbainc.org](http://www.erbainc.org)

**Hours:** Monday–Friday: 8:00 AM–4:30 PM

### Mathew 25

Leases one bedroom apartments to Homeless individuals and allows guests to stay in these apartments for up to six months while they work toward the goal of becoming self-sufficient.

**Phone:** (217) 790-5150

**Website:** [www.matthew25charleston.org](http://www.matthew25charleston.org)

### The Haven (Homeless Shelter)

A homeless shelter providing temporary housing, meals, and support services.

**Location:** 1812 Western Ave., Mattoon, IL 61938

**Phone:** 217-234-3877

**Website:** [www.mattoonhaven.org](http://www.mattoonhaven.org)

**Hours:** Open 24/7

**Hope of East Central Illinois (Domestic Violence)**

Offers emergency housing and support services for individuals and families affected by domestic violence.

**Location:** 1927 18th St, Charleston, IL 61920

**Phone:** 888-345-3990

**Website:** <https://hope-eci.org/>

**Hours:** Call for an appointment.

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**Appendix J: Education Support****Charleston Carnegie Public Library**

Provides literacy resources, community programs, and access to educational materials for all ages.

**Location:** 6th St & Van Buren Ave, Charleston, IL 61920

**Phone:** (217) 345-4913

**Website:** <https://charlestonlibrary.org/>

**Hours:** Monday-Friday 10:00 AM – 6:00 PM, Saturday 10:00 AM – 2:00 PM, Sunday 1:00 PM – 5:00 PM

**Charleston Collaboration for Youth**

Supports youth development and education initiatives in the Charleston area.

**Location:** 825 18th St., Charleston, IL 61920

**Phone:** 217-348-0530

**Website:** <https://www.sarahbush.org/cord/program/68/>

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

**GED/Adult Literacy Program (Lake Land College)**

Offers GED preparation and adult literacy programs to help individuals achieve educational goals.

**Location:** Workforce Development Center, Main Campus, 5001 Lake Land Blvd., Mattoon, IL 61938

**Phone:** 217-238-8292

**Email:** [adult.education@lakelandcollege.edu](mailto:adult.education@lakelandcollege.edu)

**Website:** <https://www.lakelandcollege.edu/adult-education/>

**Hours:** Monday–Friday: 8:00 AM–4:30 PM

**Mattoon Public Library**

Provides literacy resources, community programs, and access to educational materials for all ages.

**Location:** 1600 Charleston Ave., Mattoon, IL 61938

**Phone:** 217-234-2621

**Email:** [info@mattoonlibrary.org](mailto:info@mattoonlibrary.org)

**Website:** <https://mattoonlibrary.org/>

**Hours:** Monday–Friday: 9:00 AM–6:00 PM, Saturday: 9:00 AM–1:00 PM

**Oakland Memorial Library**

**Location:** 114 W Main St, Oakland, IL 61943

**Phone:** 217-234-2621

**Hours:** Tuesday & Saturday 1:00 PM – 4:00 PM

**ROE #11**

The Regional Office of Education #11 provides services for learning using excellent leadership, professional development, and student programs.

**Phone:** 217-348-0151

**Website:** [HOME - ROE 11](#)

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## **Appendix K: Providers for Justice Support and Legal Supports**

**Charleston Police Department**

Protects the rights and property of the citizens of Charleston, IL

**Location:** 614 6th Street, Charleston, IL 61920

**Phone:** 217-348-5221

**Website:** [https://www.charlestonillinois.org/departments/police\\_department/index.php](https://www.charlestonillinois.org/departments/police_department/index.php)

**Hours:** Monday–Friday, 8:00 AM–5:00 PM

**Circuit Clerk**

Provides self-help resources for navigating the court system

**Location:** 651 Jackson Ave # 128, Charleston, IL 61920

**Phone:** 217-348-0516

**Website:** <https://www.colesco.illinois.gov/coclerk/>

**Hours:** Monday – Friday, 8:30 AM – 4:30 PM

**Coles County Courthouse (Problem Solving Courts – Drug Court)**

Offers specialized court programs for individuals struggling with substance use disorders.

**Location:** 651 Jackson Ave., Charleston, IL 61920

**Phone:** 217-348-0501

**Website:** [www.colesco.illinois.gov](http://www.colesco.illinois.gov)

**Hours:** Monday–Friday, 8:00 AM–4:30 PM

**Coles County Probation Office**

**Location:** 651 Jackson Ave # 318, Charleston, IL 61920

**Phone:** 217-348-0535

**Website:** <https://www.colesco.illinois.gov/contact/>

**Hours:** Monday – Friday, 8:30 AM – 4:30 PM

**Coles County Sheriff's Office / Coles County Jail**

**Location:** 701 7<sup>th</sup> St., Charleston, IL 61920

**Phone:** 217-348-7332  
**Website:** <https://www.colesco.illinois.gov/sheriff/>  
**Hours:** Monday – Friday, 8:00 AM – 3:30 PM

**Coles County State’s Attorney**  
**Location:** 651 Jackson Ave #330, Charleston, IL 61920  
**Phone:** 217-348-0561  
**Website:** <https://www.colesco.illinois.gov/contact/>  
**Hours:** Monday – Friday, 8:30 AM – 4:30 PM

**Home Care Ombudsman Program**  
Advocates for seniors and individuals receiving home care services.  
**Location:** One Natural Way, Suite 100, Springfield, IL 62702  
**Phone:** 800-252-8966  
**Website:** <https://ilaging.illinois.gov/programs/ltcombudsman/the-home-care-ombudsmanprogram.html>  
**Hours:** Monday-Friday, 8:30 AM - 5:00 PM

**Illinois Guardianship and Advocacy Commission**  
Protects the rights and promotes the welfare of persons with disabilities.  
**Location:** 2125 South First Street, Champaign, IL 61820  
**Phone:** Office: 217-278-5577 Statewide intake: 1-866-274-8023  
**Website:** <https://gac.illinois.gov/>

**Land of Lincoln Legal Aid**  
Provides free civil legal services to low-income and senior residents  
**Location:** 737 Windsor Rd. Charleston, IL 61920  
**Phone:** 217-883-4355  
**Website:** <https://lincolnlegal.org/>  
**Hours:** Monday – Friday, 9:00 AM – 12:00 PM & 1:00 PM – 5:00 PM

**Mattoon Police Department (Safe Passages Initiative)**  
Provides a Safe Passages program to connect individuals seeking help for substance use to treatment services.  
**Location:** 1710 Wabash Ave., Mattoon, IL 61938  
**Phone:** 217-235-5451 (Non-Emergency Line)  
**Website:** [www.mattoon.illinois.gov](http://www.mattoon.illinois.gov)  
**Hours:** Monday–Friday: 8:00 AM–5:00 PM

**Oakland Police Department**  
**Location:** 15 E Main St, Oakland, IL 61943  
**Phone:** 217-346-2651  
**Website:** <https://www.colesco.illinois.gov/oakland/>  
**Hours:** Monday – Friday, 8:30 AM – 4:30 PM

**PACE - Personal Assistant Referral**

PACE, Inc. Center for Independent Living is a disability service organization covering five counties in East-Central Illinois: Champaign, Douglas, Edgar, Piatt, and Vermillion. We are a 501(c)(3) dedicated to ensuring the full participation of people with disabilities in all spheres of society.

**Location:** 1317 E. Florida Ave. Urbana, IL 61801

**Phone:** 217- 344-5433

**Website:** <http://www.pacecil.org/>

### **Safe Passage**

People suffering from Substance Use Disorder can get the help they need in recovery — not in days or weeks, but immediately. Those who need help recovering from Substance Use Disorder can come to a local police station or sheriff’s department and turn over their drugs without fear of being arrested or criminally charged.

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## **Appendix L. Harm Reduction**

NARCAN is a prescription medication that can block or reverse the effects of an opioid overdose. Anyone can easily use NARCAN to save the life of someone overdosing on opioids, including heroin or prescription medicines like OxyContin® or Percocet®. If you or your agency would like to receive additional training on using NARCAN, please get in touch with the Coles County ROSC at [lisab@hourhouserecovery.org](mailto:lisab@hourhouserecovery.org). If you or someone you know is overdosing and needs immediate attention, please call 911. In the instance you are with that individual, the Good Samaritan Law states that anyone who calls for help or drops off someone experiencing a drug overdose will not receive charges for possession of paraphernalia. One limitation of this law is that the person who overdosed is not covered, and any other crime committed at the scene is not protected by law.

### **Hour House Drug Overdose Prevention Program (DOPP) Sites**

\*Narcan displays are accessible during each organization’s normal business hours

- **A Twisted Little Art**, 3320 Marshall Ave., Mattoon, IL 61938
- **ABBCON Counseling, Inc.**, 201 N Logan St. A, Mattoon, IL 61938
- **Adolescent Out Patient** (Hour House), 513 N. 13th St., Mattoon, IL 61938
- **Akasha Zamora**, 1604 Broadway Ave., Mattoon, IL 61938
- **Auto Truck and Farm Repair**, 1416 Moultrie Ave., Mattoon, IL 61938
- **Axis Lion**, 820 Lincoln Ave Suite 4, Charleston, IL 61920
- **C & C Kettlecorn**, 700 Broadway Ave #18, Mattoon, IL 61938
- **Casa Del Mar**, 1410 4th St., Charleston, IL 61920
- **Central Roofing**, 317 Dewitt Ave. E., Mattoon, IL 61938
- **City of Charleston**, 520 Jackson Ave., Charleston, IL 61920
- **Charleston Food Pantry**, 990 W State St., Charleston, IL 61920
- **Charleston Carnegie Library**, 6th St and Van Buren Ave, Charleston, IL 61920
- **Charleston Elks Lodge #623**, 720 6th Street., Charleston, IL 61920
- **Charleston Moose Lodge**, 615 7th Street., Charleston, IL 61920

- **Charleston Out Patient (Hour House)**, 726 4th Street, Charleston, IL 61920
- **Coles County Health Services Building**, 825 18th St., Charleston, IL 61920
- **Down the Street**, 107 W. Ashmore St., Ashmore, IL 61912
- **EIU Human Services**, 600 Lincoln Ave., Charleston, IL 61920
- **EIU School of Extended Learning**, 1920 9th St., Charleston, IL 61920
- **EIU Police Department**, 600 Lincoln Ave., Charleston, IL 61920
- **Faith, Art, and Ink**, 1402 Broadway Ave., Mattoon, IL 61938
- **Family Worship Center Charleston**, 411 Jackson Ave., Charleston, IL 61920
- **Family Worship Center Mattoon**, 5475 Lerna Rd., Mattoon, IL 61938
- **Farmers Grain Co. of Dorans**, 6877 E. CR 1200N, Mattoon, IL 61938
- **First Presbyterian Church**, 311 7th St., Charleston, IL 61920
- **First Presbyterian Church**, 10 Charleston Ave., Mattoon, IL 61938
- **Homestead Church**, 2220 Champaign Ave., Mattoon, IL 61938
- **Hour House**, 635 Division St., Charleston, IL 61920
- **House Brothers**, 2009 Western Ave., Mattoon, IL 61938
- **I and I Deli**, 304 W. Ashmore St., Ashmore, IL 61912
- **Jackson Avenue Coffee**, 708 Jackson Ave., Charleston, IL 61920
- **Lake Land College Health Services**, 5001 Lake Land Blvd., Mattoon, IL 61938
- **Lake Land College Workforce Development**, 5001 Lake Land Blvd., Mattoon, IL 61938
- **Lake Mattoon Marina**, 1282 3600., Neoga, IL 62447
- **Lefty's Holler**, 727 7th St., Charleston, IL 61920
- **Legacy Roofing**, 1001 Dewitt Ave., Mattoon, IL 61938
- **Lifelinks**, 750 Broadway Ave. East, Mattoon, IL 61938
- **Lifespan Center**, 11021 E. Co 800N., Charleston, IL 61920
- **Mack Moore Shoes**, 305 W. Lincoln Ave., Charleston, IL 61920
- **Mattoon American Legion**, 1903 Maple Ave., Mattoon, IL 61938
- **Mattoon Chamber of Commerce**, 500 Broadway Ave., Mattoon 61938
- **Mattoon Eagles**, 1917 Oak Ave., Mattoon, IL 61938
- **Mattoon Food Pantry**, 600 Moultrie Ave., Mattoon IL, 61938
- **Mattoon Library**, 1600 Charleston Ave., Mattoon IL, 61938
- **Mattoon Moose Lodge #803**, 1212 Broadway Ave., Mattoon, IL 61938
- **Mattoon Out Patient (Hour House)**, 416 N. 19th Street, Mattoon, IL 61938
- **Mighty Jacks Video Poker and Slots**, 303 Lincoln Ave., Charleston, IL 61920
- **Milk and Honey Coffee House**, 621 Charleston Ave., Mattoon, IL 61938
- **Nola's Naturals**, 422 Madison Ave., Charleston, IL 61920
- **Oakland Fire & EMS 40 East Route 133**, Oakland, IL 61943
- **Oakland Memorial Library**, 114 W. Main St., Oakland 61943
- **Pat's Lounge**, 2019 Western Ave., Mattoon, IL 61938
- **Pleasant Grove Baptist Church**, 14447 Cooks Mills Rd., Humboldt, IL 61938
- **Praise Assembly of God**, 1300 Osage Rd, Charleston, IL 61920
- **Prevail Illinois (SACIS)**, 825 18th Street Ste 409, Charleston IL, 61920
- **Resurrection Point**, 2916 Pine Ave., Mattoon, IL 61938
- **Saunders Sweet Details**, 2201 Lafayette Ave., Mattoon, IL 61938



- **Slumberland, 222 Broadway Ave. E., Mattoon, IL 61938**
  - **Standing Stone Community Center, 375 N 14th St., Charleston, IL 61920**
  - **Spanky's, 1920 Oak Ave., Mattoon, IL 61938**
  - **The Breakroom, 1005 N 15th St., Mattoon, IL 61938**
  - **The Haven, 1812 Western Ave., Mattoon IL, 61938**
  - **The Mission House, 2321 Prairie Ave., Mattoon, IL 61938**
  - **TJ's on Hair, 1000 Lake Land Blvd., Mattoon, IL 61938**
  - **United Christian Church, 200 Lafayette Ave. East, Mattoon, IL 61938**
  - **William's Café, 19442 Danville Rd., Oakland, IL 61943**
  - **Wingman Ministries, 403 N. 12th St., Charleston, IL 61938**
  - **Wishard's Fit to a Tee, 1320 Lafayette Ave., Mattoon, IL 61938**
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## Appendix M: Community Resources and Assets

### **Al-Anon Family Groups**

Provides support for families and friends affected by a loved one's drinking.

**Phone:** 888-425-2666

**Website:** <https://al-anon.org/>

**Hours:** Call or visit the website for meeting schedules.

### **Alcoholics Anonymous East Central Illinois District 12**

Peer-led support group for individuals recovering from alcohol disorder.

**Phone:** 217-373-4200

**Website:** <https://aa-eci.org/>

**Hours:** Call or visit the website for meeting schedules.

### **Ashmore Fire Protection District**

Provides fire protection and emergency response services for Ashmore and surrounding areas.

**Location:** 202 S. Illinois St., Ashmore, IL 61912

**Phone:** 217-530-3376

**Website:** <https://www.ashmore.gov/fire-department>

### **Ashmore Food Pantry**

Offers food assistance to individuals and families in need within the community.

**Location:** 212 N Oakland Rd., Ashmore, IL 61912

**Phone:** 217-549-3493

**Website:** <https://www.facebook.com/AshmoreFoodPantry/>

**Hours:** Call for specific hours.

### **Catholic Charities**

Provides a variety of services, including food, clothing, counseling, and housing assistance.

**Location:** 4217 Dewitt Ave., Mattoon, IL 61938

**Phone:** 217-235-0420

**Hours:** Monday–Friday: 9:00 AM–5:00 PM

**Charleston Fire Department Station #1**

Provides fire protection, rescue services, and community safety education.

**Location:** 404 10th Street, Charleston, IL 61920

**Phone:** 217-345-2132

**Website:** [https://www.charlestonillinois.org/departments/fire\\_department/index.php](https://www.charlestonillinois.org/departments/fire_department/index.php)

**Charleston Fire Department Station #2**

Serves the Charleston community with emergency response and fire safety education.

**Location:** 1510 A Street, Charleston, IL 61920

**Phone:** 217-345-2133

**Website:** [https://www.charlestonillinois.org/departments/fire\\_department/index.php](https://www.charlestonillinois.org/departments/fire_department/index.php)

**Choices Pregnancy and Health**

Offers pregnancy tests, ultrasounds, and support services for expecting parents.

**Location:** 260 West Locust Avenue, Charleston, IL 61920

**Phone:** 217-345-5000

**Website:** <https://www.choices4.me/>

**Hours:** Monday–Thursday: 9:00 AM–4:00 PM

**Coalition for People in Need**

Provides resources and advocacy for individuals and families in need.

**Location:** 990 W. State St., Charleston, IL 61920

**Phone:** 217-345-5099

**Website:** <https://www.facebook.com/CPN61920/>

**Hours:** Monday–Friday: 9:00 AM–4:00 PM

**Coles County Habitat for Humanity**

Builds and renovates affordable housing for families in need.

**Location:** 990 W. State St., Charleston, IL 61920

**Phone:** 217-348-7063

**Website:** <https://colescountyhabitat.net/>

**Hours:** Monday–Friday: 9:00 AM–4:00 PM

**Coles County Health Department**

Offers public health services, including immunizations, health education, and disease prevention.

**Location:** 825 18th St., Charleston, IL 61920

**Phone:** 217-348-0530

**Website:** <https://colesco.illinois.gov/cchd/>

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

**Coles County Sheriff's Office**

Provides law enforcement services and community safety initiatives.

**Location:** 701 7th St., Charleston, IL 61920

**Phone:** 217-348-0580

**Website:** [colescounty.org](http://colescounty.org)

**Hours:** Monday–Friday: 8:00 AM–4:30 PM

### **Cooks Mills Fire Protection District**

Offers fire protection and emergency response services for Humboldt and surrounding areas.

**Location:** 14210 Circle Dr, Humboldt, IL, United States, Illinois

**Phone:** 217-258-6101

**Website:** <https://www.facebook.com/people/Cooks-Mills-Fire-Protection-District/100064430392408/>

### **DCFS Child Abuse Hotline**

A hotline for reporting child abuse and neglect cases in Illinois.

**Phone:** 1-800-252-2736

**Website:** <https://dcfs.illinois.gov/safe-kids/reporting.html>

**Hours:** Open 24/7

### **Dial-A-Ride**

Provides affordable transportation services for residents, including those with disabilities.

**Location:** 11021 E. County Road 800N, Charleston, IL 61920

**Phone:** 217-639-5169

**Website:** [dialarideshelby.org](http://dialarideshelby.org)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **DHS Mid-Illinois Family Community Resource Center**

Offers resources for food, cash assistance, and medical benefits.

**Location:** 1550 Douglas St., Charleston, IL 61920

**Phone:** 217-345-2188

**Website:** [www.dhs.state.il.us](http://www.dhs.state.il.us)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

### **Douglas-Hart Nature Center**

Nature reserve that offers visitors different Illinois habitats, field programs, environmental educational classes, and volunteer opportunities

**Location:** 2204 Dewitt Ave E, Mattoon, IL 61938

**Phone:** 217-235-4644

**Website:** <https://www.dhnature.org/>

**Hours:** Monday – Friday, 8:00 AM – 4:00 PM, Saturday 10:00 AM – 4:00 PM

### **Eastern Illinois Police Department**

Provides law enforcement services for the Eastern Illinois University campus and surrounding area.

**Location:** 614 6th St., Charleston, IL 61920

**Phone:** 217-581-3212 (non-emergency line)

**Website:** <https://www.eiu.edu/police/>

### **EIU Child Care Resource and Referral**

Provides assistance with finding child care and offers resources for parents and providers.

**Location:** 600 Lincoln Ave., Charleston, IL 61920

**Phone:** 217-345-2188

**Website:** <https://castle.eiu.edu/maialab/home.htm>

**Hours:** Monday–Friday: 8:00 AM–4:30 PM

### **Elliott Counseling Group**

Offers counseling and therapy services for individuals, couples, and families.

**Location:** 105 8th St., Mattoon, IL 61920

**Phone:** 217-389-9066

**Website:** [www.elliottcounselinggroup.com](http://www.elliottcounselinggroup.com)

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **ERBA Community Action (Charleston)**

Provides a range of support services, including housing assistance and energy aid.

**Location:** 696 Castle Drive, Charleston, IL 61920

**Phone:** 217-500-3120

**Website:** [www.erbainc.org](http://www.erbainc.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

### **ERBA Community Action (Mattoon)**

Offers resources for low-income families, including job training and financial assistance.

**Location:** 416 S. 17th St., Mattoon, IL 61938

**Phone:** 217-961-0831

**Website:** [www.erbainc.org](http://www.erbainc.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

### **Fox Ridge State Park**

**Location:** 18175 State Park Rd, Charleston, IL 61920

**Phone:** 217-345-6416

**Website:** <https://dnr.illinois.gov/parks/camp/park.foxridge.html>

**Hours:** Daily, 7:30 AM – 10:00 PM

### **The Haven**

A homeless shelter offering temporary housing and supportive services.

**Location:** 1812 Western Ave., Mattoon, IL 61938

**Phone:** 217-348-6085

**Website:** [www.mattoonhaven.org](http://www.mattoonhaven.org)

**Hours:** Open 24/7

### **Housing Authority of Coles County**

Manages public housing and rental assistance programs.

**Location:** 109 Prairie Ave., Mattoon, IL 61938

**Phone:** 217-235-4175

**Website:** [www.hacc.net](http://www.hacc.net)

**Hours:** Monday–Friday: 8:00 AM–4:30 PM

**HOPE of East Central Illinois**

Provides emergency shelter, transitional housing, and support services for survivors of domestic violence.

**Location:** 1927 18<sup>th</sup> St., Charleston, IL 61920

**Phone:** 217-348-5931

**Website:** <https://hope-eci.org/>

**Hours:** Open 24/7

**Illinois Emergency Management**

Provides disaster preparedness and response services statewide.

**Phone:** 1-800-782-7860

**Website:** [www.illinois.gov/iema](http://www.illinois.gov/iema)

**Hours:** 24/7 Response Line

**The Illinois Family Resource Center**

Provides support and educational resources for families affected by substance use disorders.

**Phone:** 217-258-6018

**Website:** [www.illinoisfamilyresources.org](http://www.illinoisfamilyresources.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

**Illinois Warm Line**

Offers mental health support and peer counseling by phone.

**Phone:** 1-866-359-7953

**Website:** <https://www.warmline.org/>

**Hours:** Monday–Friday: 8:00 AM–5:00 PM

**Lake Charleston Park**

**Location:** 17801 Lake Charleston Loop, Charleston, IL 61920

**Phone:** 217-345-5650

**Website:**

[https://www.charlestonillinois.org/departments/parks\\_\\_recreation/lake\\_charleston.php](https://www.charlestonillinois.org/departments/parks__recreation/lake_charleston.php)

**Hours:** Daily, 6:00 AM – 10:00 PM

**Life Links**

Provides mental health services, crisis intervention, and counseling for individuals and families.

**Location:** 750 Broadway Ave. East, Mattoon, IL 61938

**Phone:** 217-238-5700

**Website:** [www.lifelinksinc.org](http://www.lifelinksinc.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

**Lifespan Center**

A senior resource center providing services, activities, and support for aging individuals and their families.

**Location:** 11021 E. Co. Rd. 800N, Charleston, IL 61920

**Phone:** 217-639-5150  
**Website:** [www.lifespancenter.org](http://www.lifespancenter.org)  
**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Lytle Park**

**Location:** 3298 Cedar Ave, Mattoon, IL 61938  
**Phone:** 217-234-2464  
**Website:** <https://lytlepark.com/>  
**Hours:** Daily, 6:00 AM – 10:00 PM

### **Mattoon Community Food Center**

Provides emergency food assistance to individuals and families in need.  
**Location:** 600 Moultrie Ave., Mattoon, IL 61938  
**Phone:** 217-258-8321  
**Website:** <https://mattoon-food-center.edan.io/>  
**Hours:** Monday, Wednesday, Friday: 1:30 PM–3:30 PM

### **Mattoon Police Department**

Ensures public safety through law enforcement, community programs, and crime prevention.  
**Location:** 1710 Wabash Ave., Mattoon, IL 61938  
**Phone:** 217-235-5451  
**Website:** [www.mattoon.illinois.gov](http://www.mattoon.illinois.gov)  
**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Mid-Illinois Big Brothers Big Sisters**

Provides mentorship programs for children and youth, fostering positive relationships and development.  
**Location:** 825 18th St. #5, Charleston, IL 61920  
**Phone:** 217-348-8741  
**Website:** [www.bbbsmidillinois.org](http://www.bbbsmidillinois.org)  
**Hours:** Monday–Friday: 8:00 AM–5:00 PM

### **Morton Park**

**Location:** 1215 Division St, Charleston, IL 61920  
**Phone:** 217-345-4812  
**Website:** [https://www.charlestonillinois.org/departments/parks\\_recreation/parks.php](https://www.charlestonillinois.org/departments/parks_recreation/parks.php)  
**Hours:** Monday – Friday 8:00 AM – 9:00 PM, Saturday – Sunday 9:00 AM – 9:00 PM

### **NAMI Family Support and Connection Recovery Group**

Offers peer-led support groups for families and individuals impacted by mental health challenges.  
**Phone:** 217-419-5345  
**Website:** [www.namichampaign.org](http://www.namichampaign.org)  
**Hours:** Check the website or call for meeting times.

### **Narcotics Anonymous (New Beginnings Area)**

Provides peer support for individuals recovering from substance use disorders.

**Phone:** 800-539-0457

**Website:** [www.na.org](http://www.na.org)

**Hours:** Online and in-person meeting schedules available on the website.

### **National Suicide Prevention Hotline**

A free, confidential service offering support and crisis intervention for individuals in distress.

**Phone:** 1-800-273-8255

**Website:** [www.suicidepreventionlifeline.org](http://www.suicidepreventionlifeline.org)

**Hours:** 24/7

### **National Runaway Runaway Hotline**

A crisis hotline specifically for youth, providing support and referrals for those in need.

**Phone:** 1-800-621-4000

**Website:** <https://www.1800runaway.org/>

**Hours:** 24/7

### **One Hope United**

Provides child welfare, behavioral health, and community-based services to promote family stability and child well-being.

**Location:** 701 Monroe Ave., Charleston, IL 61920

**Phone:** 217-294-6727

**Website:** [www.onehopeunited.org](http://www.onehopeunited.org)

**Hours:** Monday–Friday: 8:30 AM–4:30 PM

### **Parent Help Line**

Offers free support, parenting advice, and resources for caregivers.

**Phone:** 1-855-427-2736

**Website:** [www.parenthelpline.org](http://www.parenthelpline.org)

**Hours:** 24/7

### **Peterson Park**

**Location:** 500 Broadway Ave, Mattoon, IL 61938

**Phone:** 217-234-3611

**Website:** <https://mattoon.illinois.gov/government/parks-recreation/>

**Hours:** Daily, 6:00 AM – 10:00 PM

### **Refuge Recovery**

A mindfulness-based addiction recovery community that practices and applies Buddhist principles.

**Email:** [admin@refugerecovery.org](mailto:admin@refugerecovery.org)

**Website:** [www.refugerecovery.org](http://www.refugerecovery.org)

**Hours:** Visit website for meeting schedules.

### **The Salvation Army**

Offers emergency assistance, food, clothing, and community programs.

**Location:** 1300 Richmond Ave., Mattoon, IL 61938  
**Phone:** 217-235-5667  
**Website:** [www.centralusa.salvationarmy.org/mattoon](http://www.centralusa.salvationarmy.org/mattoon)  
**Hours:** Monday–Friday: 9:00 AM–5:00 PM

### **Soyland Access to Independent Living (SAIL)**

Promotes independent living for people with disabilities through resources and advocacy.  
**Location:** 707 Windsor Rd., Suite B, Charleston, IL 61920  
**Phone:** 217-345-7245  
**Website:** [www.sailcil.org](http://www.sailcil.org)  
**Hours:** Monday–Friday: 8:00 AM–4:30 PM

### **Smart Recovery**

A science-based addiction recovery program focusing on self-empowerment and behavioral change.

**Website:** [www.smartrecovery.org](http://www.smartrecovery.org)  
**Hours:** Online and in-person meeting schedules available on the website.

### **Standing Stone Community Center**

A community hub offering various resources, including food assistance and educational programs.

**Location:** 375 N. 14th St., Charleston, IL 61920  
**Phone:** 217-348-6085  
**Website:** <https://www.standingstonecc.com/>  
**Hours:** Monday–Friday: 8:30 AM–5:00 PM

### **Supportive Services for Veteran Families**

Provides housing stability and support services for veterans and their families.

**Phone:** 217-493-3103  
**Website:** <https://www.va.gov/homeless/ssvf/index.html>

### **Triple M Transport**

Provides non-emergency medical transportation services.

**Phone:** 888-588-5543  
**Website:** [www.triplemdestination.com](http://www.triplemdestination.com)  
**Hours:** Monday–Friday: 7:00 AM–7:00 PM

### **United Way of Coles County**

Supports local programs and initiatives to improve education, financial stability, and health.

**Location:** 114 N. 16th St., Charleston, IL  
**Phone:** 217-234-8022  
**Website:** [www.uwayhelps.org](http://www.uwayhelps.org)  
**Hours:** Monday–Friday: 8:30 AM–4:30 PM

### **Veterans Support Coalition**

Provides resources and support for veterans in Coles County and surrounding areas.



**Website:** [www.colescountyveterans.org](http://www.colescountyveterans.org)

**\*For additional resources in and around Coles County, IL**

**Search CORD**

The SBL Community Online Resource Directory.

[Search CORD](#) | [Sarah Bush Lincoln](#)

**Dial 211**

The most comprehensive source of information about local resources and services in the country.

[www.211.org](http://www.211.org)