

Curriculum Vitae
Zo-Harivololona Ramamonjarivelo

Department of Health Administration
Governors State University - G 171
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EDUCATION

Doctor of Philosophy -2012 **University of Alabama at Birmingham**
Administration-Health Services
Concentration: Strategic Management
Dissertation: "The Antecedents and Consequences of Public Hospitals' Privatization"
Dissertation Committee: Robert Weech-Maldonado, PhD (chair); Michael Morrissey, PhD;
Nir Menachemi, PhD; Larry Hearld, PhD; Stephen O'Connor, Ph.D.

Master of Business Administration - 2006 **University of Alabama**
Concentration: Strategic Management

Bachelor of Arts in English - 1988 **University of Antananarivo, Madagascar**

TEACHING EXPERIENCE

Assistant Professor **Fall 2012 - present**
Governors State University

Courses taught

- ❖ Undergraduate courses
 - HLAD 3104 - Health Care Statistics
 - HLAD 3106 - Introduction to Epidemiology
 - HLAD 3108 - Policy and Politics in Health Care

- ❖ Graduate courses
 - HLAD 7101 - Introduction to Health Care Organizations
 - HLAD 7105 - Research Methods
 - HLAD 7111 - Organizational Theories in Health Administration
 - HLAD 8101 - Quantitative Decision Making of Health Care Organizations
 - HLAD 8102 - Health Care Program Planning and Evaluation
 - HLAD 8103 - Health Care Quality Improvement Concepts and Tools
 - HLAD 8108- Strategic Management and Marketing

MHA Thesis Committee Membership

- ❖ Ann M. Jaso (2012), "Exploring the Level of Awareness of Hospice Care among Native Caregivers of the Great Lakes Region: A Pilot Study."

RESEARCH

RESEARCH INTERESTS:

- ❖ Factors affecting healthcare organizations' performance
- ❖ Factors affecting the strategic decision making of health care organizations
- ❖ Health care quality, patient experience
- ❖ Health care disparities

PUBLICATIONS:

- ❖ Comer-HaGans, D., **Ramamonjarivelo, Z.**, Chambers, N. (2016). Employee Performance Appraisal Simulation (EASE). *Journal of Health Administration Education* (in press).
- ❖ **Ramamonjarivelo, Z.**, Epané, J., Hearld, L., McRoy, L., Weech-Maldonado, R. (2016). The impact of privatization on efficiency and productivity: The case of US public hospitals. *Journal of Health Care Finance, Special Issue in Honor of Dr. Louis C. Gapenski. Journal of Health Care Finance*, 42 (2), Fall 2016, 104-123.
- ❖ Peterson, C, E., Dykens, J. A., Brewer, N., Buscemi, J., Watson, K., Comer-HaGans, D., **Ramamonjarivelo, Z.**, Fitzgibbon, M. (2016). Society of behavioral medicine supports increasing HPV vaccination uptake: An urgent opportunity for cancer prevention. *Translational Behavioral Medicine. Policy Brief*, December 2016.
- ❖ McRoy, L., Epané, J., **Ramamonjarivelo, Z.**, Powers, M., Weech-Maldonado, R., Rust, G. (2016). Country of birth and variations in asthma wheezing prevalence and emergency department utilization: A NHANES study. *Journal of Immigration and Minority Health*, 18(4), DOI 10.1007/s10903-016-0459-2.
- ❖ Peterson, C, E., Dykens, J. A., Brewer, N., Buscemi, J., Watson, K., Comer-HaGans, D., **Ramamonjarivelo, Z.**, Fitzgibbon, M. (2016). Position statement: Increase HPV vaccination uptake: An urgent opportunity for cancer prevention. *Society of Behavioral Medicine*.
- ❖ Comer-HaGans, D., Austin, S., **Ramamonjarivelo, Z.** (2016). Individuals with disabilities who have diabetes: Do we have targeted interventions? *Intellectual and Developmental Disabilities*, 54 (2), 106-111. doi: 10.1352/1934-9556-54.2.106

- ❖ **Ramamonjarivelo, Z.**, Weech-Maldonado, R., Hearld, L., Menachemi, N., Epané, J.P., O'Connor, S. (2015). Public hospitals in financial distress: Is privatization a strategic choice?" *Health Care Management Review*, 40 (4), 337-47. doi: 10.1097/HMR.0000000000000032
- ❖ Austin, S., **Ramamonjarivelo, Z.**, Qu, H., Ellis-Griffith, G. (2015). Acupuncture use in the United States: Who, where, why and at what Price? *Health Marketing Quarterly*, 32 (2), 113-128.
- ❖ **Ramamonjarivelo, Z.**, Martin, D., Martin, W. (2015). The Determinants of medical tourism intentions: Applying the theory of planned behavior. *Health Marketing Quarterly*, 32 (2), 165-179.
- ❖ Chambers, N., Comer-HaGans, D., **Ramamonjarivelo, Z.** (2014). Approaches to engaging low-income communities in improving their diabetes health: A review of the literature published in the 21st Century. *Journal of Management Policy and Practice*, 15 (5), 82-101.
- ❖ Comer-Hagans, D., Lu, N. **Ramamonjarivelo, Z.** (2014). Utilization of dilated eye exams among adults with diabetes. *European Scientific Journal*, 3 (Special Edition), 35-45.
- ❖ **Ramamonjarivelo, Z.**, Weech-Maldonado, R., Hearld, L., Pradhan, R. (2014) Public hospitals in peril: Factors associated with financial distress. *Journal of Health Care Finance*, 40 (3), 14-30.
- ❖ **Ramamonjarivelo, Z.** (2014). Perspective on Bumrungrad International Hospital. A Perspective in "Understanding Medical Tourism" In: Anthony J. Culyer (ed). *Encyclopedia of Health Economics*. Volume 3. San Diego: Elsevier, 2014, 404-410. doi:10.1016/B978-0-12-375678-7.01007-5.
- ❖ Elder, K., **Ramamonjarivelo, Z.**, Wiltshire, J. C., Horn, W. S., Hullett, S. & Allison, J. (2012). Trust, Medication Adherence, and Hypertension Control in Southern African American Men. *American Journal of Public Health*. 102 (12), 2242-2245. DOI:10.2105/AJPH.2012.300777
- ❖ Martin, D. S., **Ramamonjarivelo, Z.** & Martin, W.S. (2011). MEDTOUR: A scale for measuring medical tourism intentions. *Tourism Review*. 66, (1/2), 45-56.
- ❖ Rauterkus, A., **Ramamonjarivelo, Z.** (2010). Why choose a credit union? Determinants of credit union deposits. *The Social Science Research Network*. http://papers.ssrn.com/sol3/papers.cfm?abstract_id=1571335.
- ❖ Ayers, D., Menachemi, N., **Ramamonjarivelo, Z.**, Matthews, M., Brooks, R.G. (2009). Adoption of electronic medical records: The role of network effect. *Journal of Product and Brand Management*.18, (2), 127-135.

PEER-REVIEWED MANUSCRIPTS PUBLISHED IN CONFERENCE PROCEEDINGS

- ❖ Comer-HaGans, D., Austin, S., **Ramamonjarivelo, Z.** (2015). Individuals with disabilities and diabetes: Do we have targeted interventions? *MBAA International Annual Conference -Business & Health Administration Association Abstract and Paper Proceedings*. Chicago.
- ❖ **Ramamonjarivelo, Z.** (2014). Is privatization the solution to the financial distress of public hospitals? *Academy of Management Annual Best Papers Proceedings*.
- ❖ Comer-HaGans, D., Lu, N., **Ramamonjarivelo, Z.** (2014). Utilization of dilated eye exams among adults with diabetes. *Second Annual International Interdisciplinary Conference Proceedings*.
- ❖ Chambers, N., Comer-HaGans, D., **Ramamonjarivelo, Z.** (2014). Approaches to Engaging Low-Income Communities in Improving Their Diabetes Health: A Review of the Literature Published in the 21st Century. *MBAA International Annual Conference - Business & Health Administration Association Abstract and Paper Proceedings*. Chicago.

PEER-REVIEWED MANUSCRIPTS AND ABSTRACTS INVITED FOR PODIUM PRESENTATIONS

- ❖ "GUIDE (GSU-UICC-Disparities-Education)-Training and Research Program". *APHA Annual Meeting*. Denver, Oct 29-Nov 2, 2016.
- ❖ **Ramamonjarivelo, Z.**, Comer-HaGans, D., Autsin, S. The characteristics of individuals who access health care at a full vs. partial patient-centered medical home: A patient perspective. *MBAA International*. Chicago, April 2016.
- ❖ Comer-HaGans, D., Austin, S. **Ramamonjarivelo, Z.** Diabetes complication prevention among individuals with cognitive limitations. *MBAA International*. Chicago, April 2016.
- ❖ Austin, S., Comer-HaGans, D., **Ramamonjarivelo, Z.** Arthritis and coronary heart disease dyad: Health-related quality of life and health care utilization among U.S. adults. *MBAA International*. Chicago, April 2016.
- ❖ **Ramamonjarivelo, Z.**, Comer-HaGans, D., Autsin, S. The characteristics of individuals who access health care at a full vs. partial patient-centered medical home: A patient perspective. *Governors State University Research Day*. University Park, April 2016.
- ❖ **Ramamonjarivelo, Z.**, McRoy, L., Epané, J.P., Hearld, L., Weech-Maldonado, R. The impact of privatization on efficiency and productivity: The case of American public hospitals. *Academy of Management*. Vancouver, August 2015.

- ❖ Comer-HaGans, D., **Ramamonjarivelo, Z.** Health disparities among children with disabilities. *Governors State University Faculty Salon*. April 2015.
- ❖ **Ramamonjarivelo Z.**, Comer-HaGans, D., Austin S. Factors associated with employment status and financial situation of individuals diagnosed with cancer. *MBAA International Conference*. Chicago, March 2015.
- ❖ Comer-HaGans, D., Austin, S., **Ramamonjarivelo, Z.** Individuals with disabilities and diabetes: Do we have targeted interventions? *MBAA International Annual Conference*. Chicago, March 2015.
- ❖ Austin, S., **Ramamonjarivelo, Z.**, Comer-HaGans, D. Individual or contextual factors: What matters most in uptake of pneumococcal vaccination among high-risk group individuals in the U.S.? *MBAA International Annual Conference*. Chicago, March 2015.
- ❖ **Ramamonjarivelo Z.**, Weech-Maldonado, R., Hearld, L., Pradhan, R. Is privatization the solution to the financial distress of public hospitals? *Academy of Management*. Philadelphia, August 2014.
- ❖ **Ramamonjarivelo Z.**, Hearld, L., Epané, J.P., McRoy, L. Weech-Maldonado, R. Privatization of public hospitals and its impact on community orientation. *Academy of Management*. Philadelphia, August 2014.
- ❖ Chambers, N., Comer-HaGans, D., **Ramamonjarivelo, Z.** Twenty-first century approaches on engaging low-income communities in improving their diabetes health. *MBAA International*. Chicago, March 2014.
- ❖ **Ramamonjarivelo, Z.** Public hospitals in peril: Factors associated with financial distress. *Academy of Management Annual Meeting*. Orlando, August 2013.
- ❖ **Ramamonjarivelo, Z.**, Weech-Maldonado, R., Hearld, L., Menachemi, N., Epané, J.E. & O'Connor, S. The privatization of public hospitals from 1997-2009: Is financial distress a major factor? *AcademyHealth Annual Research Meeting*. Baltimore, June 2013.

PEER-REVIEWED ABSTRACTS ACCEPTED FOR POSTER PRESENTATIONS

- ❖ Austin, S., **Ramamonjarivelo, Z.**, Comer-HaGans, D. Health Care Utilization among U.S. Adults with Arthritis and Coronary Heart Disease: Evidence for Action. *American Public Health Association Annual Meeting*. Denver, November 2016.
- ❖ **Ramamonjarivelo, Z.**, Hearld, L., Weech-Maldonado, R. The impact of public Hospitals' privatization on nurse staffing. *AcademyHealth Annual Research Meeting*. Boston, June 2016.

- ❖ Epané, J.P, Mc. Roy, L., **Ramamonjarivelo, Z.**, Zengul, F., Weech-Maldonado, R. Hospitalists and Hospitals' Patients' Experience of Care (HCAHPS). *AcademyHealth Annual Research Meeting*. Boston, June 2016.
- ❖ Epané, J.P, Weech-Maldonado, R., Hearld, L., Menachemi, N., Sen, B., O'Connor, S., **Ramamonjarivelo, Z.** Hospital financial performance implications for use of hospitalists. *AcademyHealth Annual Research Meeting*. Boston, June 2016.
- ❖ **Ramamonjarivelo, Z.**, Luceta, M., Epané, J.P., Hearld, L., Weech-Maldonado, R. The impact of privatization on efficiency and productivity: The case of American public hospitals. *AcademyHealth Annual Research Meeting*. Minneapolis, June 2015.
- ❖ Luceta, M., **Ramamonjarivelo, Z.**, Epané, J.P., Powers, M., Xu, J., Weech-Maldonado, R. Rust, G. Country of birth and variations in asthma and wheezing prevalence, and emergency department utilization in children: A NHANES study. *AcademyHealth Annual Research Meeting*. Minneapolis, June 2015.
- ❖ Epané, J.P., Luceta, M. **Ramamonjarivelo, Z.**, Weech-Maldonado, R. Hospitalists and hospitals' processes of care for pneumonia. *AcademyHealth Annual Research Meeting*. Minneapolis, June 2015.
- ❖ **Ramamonjarivelo, Z.**, Weech-Maldonado, R., Hearld, L. Factors associated with disparities in receipt of patient-centered care and its impact on outcomes among cancer patients. *Interdisciplinary Summer School "Social Sciences Meet Health Care"*. Dresden, Germany, September 2014.
- ❖ **Ramamonjarivelo Z.**, Hearld, L., Epané, J.P., McRoy & L. Weech-Maldonado, R. Privatization of public hospitals and its impact on community orientation. *AcademyHealth Annual Research Meeting*. San Diego, June 2014.
- ❖ McRoy, L., **Ramamonjarivelo, Z.**, M., Epané, J.E., Kilgore, M., Weech-Maldonado. Direct-to-consumer advertising and asthma diagnosis of Medicaid-insured children. *AcademyHealth Annual Research Meeting*. San Diego, June 2014.
- ❖ **Ramamonjarivelo, Z.**, Weech-Maldonado, Hearld, L., Pradhan, R. & Morrissey, M. Is privatization the solution to the financial distress of public hospitals? *AcademyHealth Annual Research Meeting*. Baltimore, June 2013.
- ❖ Comer-Hagans, D., Ning, L. & **Ramamonjarivelo, Z.** Socioeconomic status and demographic disparities in utilizing dilated eye exam. *AcademyHealth Annual Research Meeting*. Baltimore, June 2013.

- ❖ Epané, J. P., **Ramamonjarivelo, Z.**, McRoy, L., & Weech-Maldonado, R. Are faith-based hospitals different from other private not-for-profit hospitals: A longitudinal analysis (2000-2010). *AcademyHealth Annual Research Meeting*. Baltimore, June 2013.
- ❖ **Ramamonjarivelo, Z.**, Weech-Maldonado, R., Hearld, L., Epané, J., & Pradhan, R. The antecedents of public hospitals' financial distress. *AcademyHealth Annual Research Meeting*. Florida, June 2012.
- ❖ Qu, H., Austin, S., Griffith, E. & **Ramamonjarivelo, Z.** Factors influencing acupuncture utilization among adults in the United States: results from a socio-behavioral model. *AcademyHealth Annual Research Meeting*. Orlando, FL. June 2012.
- ❖ **Ramamonjarivelo, Z.**, Panjamapirom, A., Austin, S. Gupte, G. & King, K. Understanding Globalization of Healthcare through Medical Tourism: A Resource-Based View Approach. *American College of Healthcare Executives Panel on Medical Tourism*. Triangle Healthcare Executives' Forum of North Carolina, Cary, NC. June 2012.
- ❖ Elder, K., Baek, J.D., & **Ramamonjarivelo, Z.** Impact of patient and socio-demographic factors on perception of patient-centered care among people with chronic condition. *American Public Health Association Annual Meeting and Exposition*. Washington, DC. October 29-November 2, 2011.
- ❖ **Ramamonjarivelo, Z.**, Elder K. Wiltshire, & J. Piper C. African American men's rating of health care quality: An assessment of the Consumer Assessment of Health Plans. *American Public Health Association Annual Meeting and Exposition*. Washington, DC. October 29-November 2, 2011.
- ❖ Elder, K., **Ramamonjarivelo, Z.**, Wiltshire, J., & Piper C. African American men's rating of healthcare and its impact on healthcare utilization. *American Public Health Association Annual Meeting and Exposition*. Washington, DC. October 29-November 2 2011.
- ❖ **Ramamonjarivelo, Z.**, Weech-Maldonado, R., & Menachemi, N. Ownership Conversion Trends Among Non-Federal General Medical and Surgical Hospitals. *AcademyHealth Annual Research Meeting*. Seattle, WA. June 2011.
- ❖ **Ramamonjarivelo, Z.**, Elder, K., Wiltshire, J. C., Horn, W. S., Hullett, S. & Allison, J. Trust, Medication Adherence, and Hypertension Control in Southern African American Men. *AcademyHealth Annual Research Meeting*. Seattle, WA. June 2011.
- ❖ Austin, S. & **Ramamonjarivelo, Z.** Chiropractic Medicine: Respondents Characteristics, Reasons for Utilization, and Differences in Reasons for Use by Gender. *AcademyHealth Annual Research Meeting*. Seattle, WA. June 2011.

- ❖ Gupte, G., Austin, S., **Ramamonjarivelo, Z.**, & Panjamapirom, A. Acceptance of innovative teaching tools among healthcare management educators. *Association of University Programs in Health Administration Annual Meeting*. Charleston, SC. June 2011.
- ❖ **Ramamonjarivelo, Z.**, Panjamapirom, A., Gupte, G. & Au, D. Healthcare Management Education: Meeting the Challenges in Healthcare. *Association of University Programs in Health Administration Annual Meeting*. Portland, OR. June 2010.
- ❖ Austin, S., **Ramamonjarivelo, Z.** & Shewchuk, R. Why Do Individuals Receive Acupuncture: A Cross-Sectional Analysis Based on US Adult Sample? *AcademyHealth Annual Research Meeting*. Boston, MA. June 2010.
- ❖ Panjamapirom, A., Gupte, G., **Ramamonjarivelo, Z.**, Austin, S. & Au, D. Medical Tourism: A Systematic Review of the Literature. *AcademyHealth Annual Research Meeting*. Boston, MA. June 2010.
- ❖ **Ramamonjarivelo, Z.** & Gupte, G. Medical Tourism: A Cost-Benefit Analysis. *AcademyHealth Annual Research Meeting*. Chicago, IL. June 2009.

WORKS IN PROGRESS:

- ❖ The impact of public hospitals' privatization on financial performance
- ❖ The impact of public hospitals' privatization on community orientation
- ❖ The impact of public hospitals' privatization on nurse staffing
- ❖ The impact of public hospitals' privatization on payer-mix
- ❖ The determinants of the receipt of a patient-centered medical home: A patient perspective.

GRANTS:

Dates	Title/Investigator	Sponsor	Amount
09/15-08/19	The GUIDE Cancer Disparities Research Training Project Co-PIs: Catherine Balthazar, Rupert Evans Role: Mentee	NIH/National Cancer Institute (P20)	\$716,000
09/15-08/16	The Impact of Public Hospitals' Privatization on Nurse Staffing Role: Principal Investigator Consortium Principal Investigator: Larry Hearld Consortium co-investigator: Robert Weech-Maldonado	Agency for Healthcare Research and Quality (R03)	\$84,760
2014-2015	Fisk Mini-Grant Role: Technology recipient	Governors State University	\$300
2014-2015	Research Training Grant Role: Trainee	Governors State University	\$3,000
2013-2014	Performance Appraisal Simulation Mini-grant Role: Simulation co-creator/coordinator	Association of University Programs in Health Administration	\$3,500
2013-2014	Fisk Mini-Grant Role: Technology recipient	Governors State University	\$300

DATA MANAGEMENT:

Proficiency in managing the following data:

- ❖ Medicare Cost Report
- ❖ Area health Resources File
- ❖ American Hospital Association Annual Survey
- ❖ Behavioral Risk Factor Surveillance System
- ❖ Medicare Expenditure Panel Survey
- ❖ Hospital Compare

SERVICES

Services to Governors State University

- ❖ Member of Faculty Senate Executive Committee (since Fall 2016)
- ❖ Member of the Faculty Senate (Fall 2014-present)
- ❖ Member of the Masters in Health Administration Admission Committee (Fall 2014-present)
- ❖ Member of the College of Health and Human Services Strategic Planning Committee (Spring 2016)
- ❖ Member of the Accreditation Committee for Health Administration Department (Fall 2011-present)
- ❖ Member of the Faculty Search Committee (Fall 2011-present)
- ❖ Coordinator of the Upsilon Phi Delta Honor Society Governors State University Chapter (Spring 2014-present)
- ❖ Member of Curriculum Committee of the College of Health and Human Services (2011-2014)
- ❖ Member of the Faculty E-Portfolio Committee (2013)
- ❖ Member of the Masters of Health Informatics Program Committee (2013-present)

Services to the Profession – Manuscript/Abstract Reviewer

- ❖ Academy of Management (2008-present)
- ❖ AcademyHealth (2016)
- ❖ American Public Health Association (2016)
- ❖ European Academy of Management (2016-present)
- ❖ Southern Management Association (2008-present)
- ❖ Southern Management Association Best Paper Committee Member (2016)
- ❖ Journal of Health Care Management (2014-present)
- ❖ AIMS Public Health (2016-present)
- ❖ Patient Experience Journal (2016-present)

Services to the Community

- ❖ Member of the Friends of Park Forest Health Department Advisory Board (Fall 2012-Spring 2016).
- ❖ University Park Children Health Fair (January 2012).
- ❖ Community Health Council Member of Advocate South Suburban Hospital (since July 2016).

PROFESSIONAL DEVELOPMENTS AND TRAININGS

- ❖ Programs to Increase Diversity among Individuals Engaged in Health-Related Research (PRIDE), University of Arizona, Tucson, June 2016-June 2017
- ❖ Cancer Health disparities research trainee funded by NIH/NCI, 2015-2019
- ❖ Inter-University Consortium for Political and Social Research summer training in Structural Equation Modelling sponsored by New Connections-Robert Wood Johnson Foundation, University of Michigan, Ann Arbor, July 2015
- ❖ Robert Wood-Johnson Foundation's New Connections Annual Symposiums, Princeton, New Jersey, June 2014, June 2015
- ❖ Academy of Management Annual Meeting Professional Development, August 2012, August 2013, August 2014, August 2015
- ❖ Interdisciplinary Summer School – Social Sciences Meet Health Care- Inclusive Innovation in Health Care Workshop, Technische Universitat, Dresden, Germany, September 2014
- ❖ Association of University Programs in Health Administration Leaders' Conference, Chicago, IL, March 2014
- ❖ Health disparities research workshop offered by the Dr. M. Alfred Haynes Research Training Institute for Social Equity Scholar, Nashville, Tennessee, May 2013
- ❖ Association of University Programs in Health Administration professional development conference, Charleston, NC, June 2011

ACADEMIC AND PROFESSIONAL AFFILIATIONS

- ❖ Academy of Management (2012-present)
- ❖ AcademyHealth (2009-present)
- ❖ Association of University Programs in Health Administration (2011-present)
- ❖ American Public Health Association (2016)
- ❖ MBAA International (2014-present)
- ❖ New Connections – Robert Wood Johnson Foundation (2014-present)

HONORS AND AWARDS

- ❖ Best paper award, MBAA International -Business and Health Administration Association Annual Meeting, 2015.
- ❖ All Academy of Management William H. Newman Award nominee, 2014.
- ❖ Academy of Management Health Care Management Division best dissertation-based paper nominee, Academy of Management Annual Meeting, 2014.
- ❖ Academy of Management Health Care Management Division best paper nominee, Academy of Management Annual Meeting, 2014.
- ❖ Second best dissertation paper, Academy of Management Annual Meeting, 2013
- ❖ Dr. M. Alfred Haynes Research Training Institute for Social Equity Scholar, 2013
- ❖ Third Best Poster Award, Association of University Programs in Health Administration, 2011.

LANGUAGES

Fluent in English, French, Malagasy